

Connecting Everett in 2045

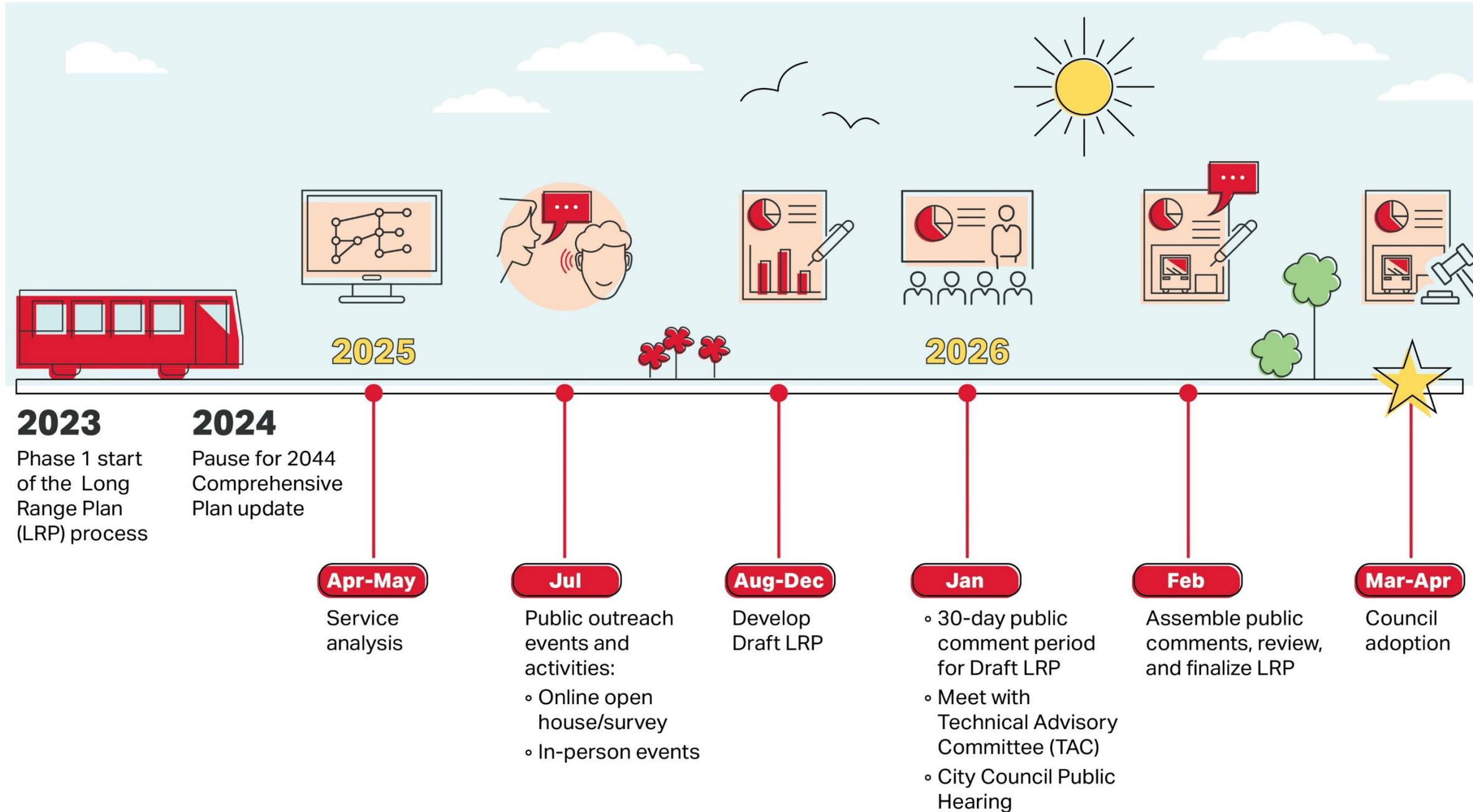
Public Outreach, July 2025



Introduction to Phase 2



Our Timeline

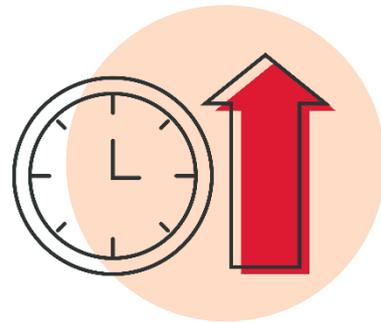


What we heard from the Public in Phase 1

Close to 450 people took our survey and shared their vision for transit services in Everett in Phase 1!



More frequent buses



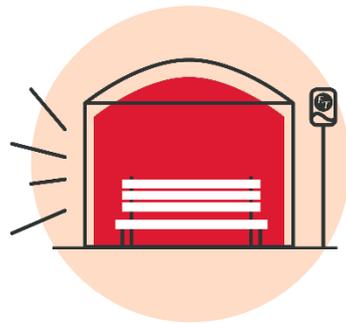
Expanded hours of service



Better connection to regional transit



Safety



Cleanliness



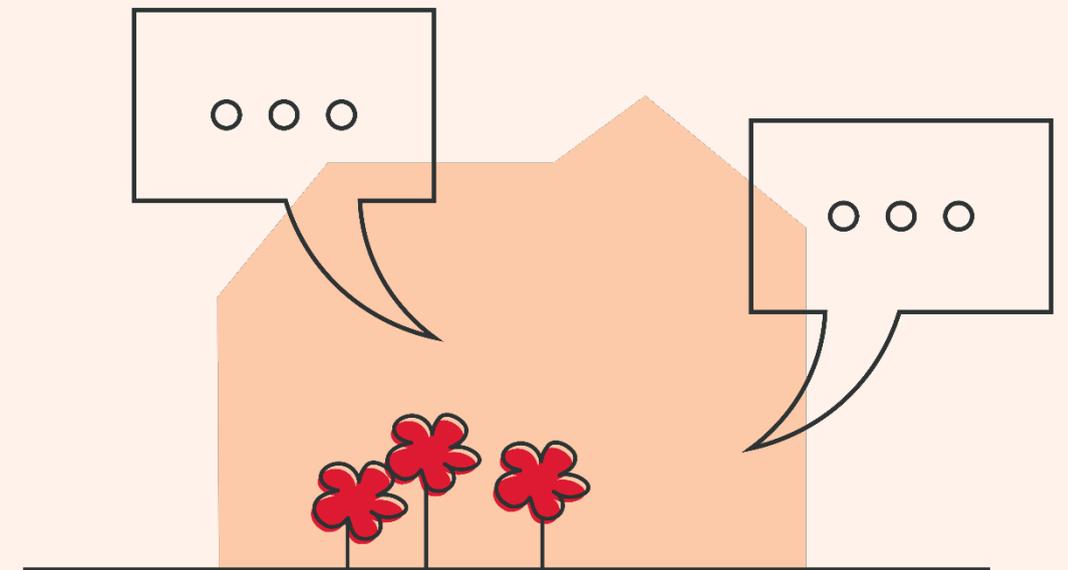
Modern technologies

What to expect in Phase 2

- A proposed **Growth Network Plan** for bus service
- New concepts for **on-demand coverage**
- A revised plan for purchasing buses focused on **longevity and emergency response**
- A transparent **financial outlook**, including future funding assumptions
- A renewed focus on **safety, customer information technology, and capital projects**

We want your feedback on what we've developed!

Provide feedback via the **online open house** and **public survey** from July 1-31.



Phase 2 Key Topics

Section 1



**What We
Heard in Phase 1**

Section 2



**Current
Financial Situation**

Section 3



**Fixed Route
Growth Network**

Section 4



**On-Demand Service
Zones: A Flexible
Option for More Riders**

Section 5



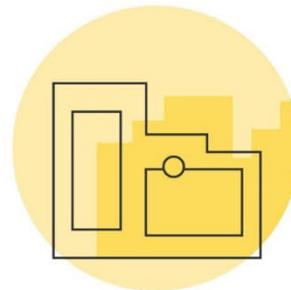
**Paratransit Service:
Access Beyond
the Minimum**

Section 6



**Fleet Resilience &
Electrification**

Section 7



Capital Projects

Section 8

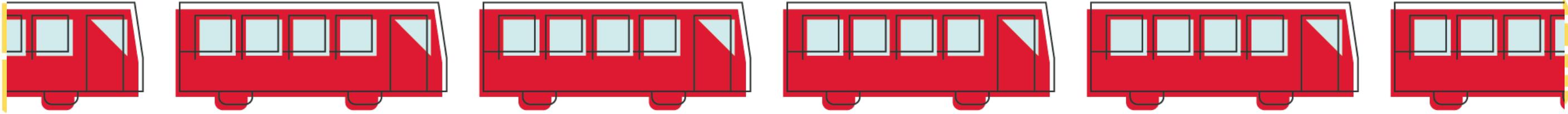


Safety & Security

Section 9



**Customer Info
& Technology**



A Bolder Transit Future

Growth Network Plan



Supporting Future Transit Ridership

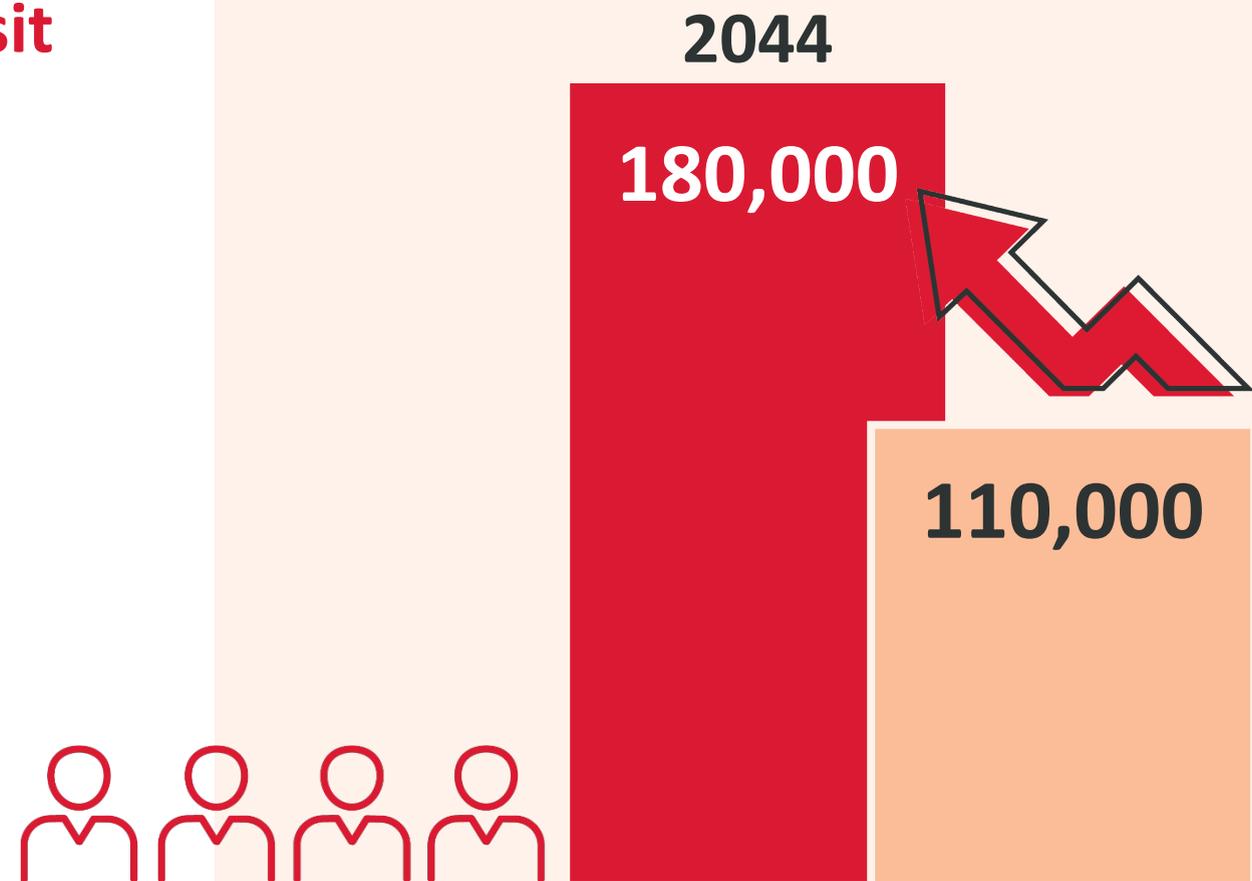
- The City of Everett's Comprehensive Plan calls for **tripling ridership across all transit options by 2044.**

(Goal TR-6, the Transportation Element)

- **We must build a network that:**
 - Runs more frequently
 - Operates for more hours
 - Reaches more areas
 - Connects better with other travel options

Everett's 2044 population forecast shows 180,000 people living in the city.

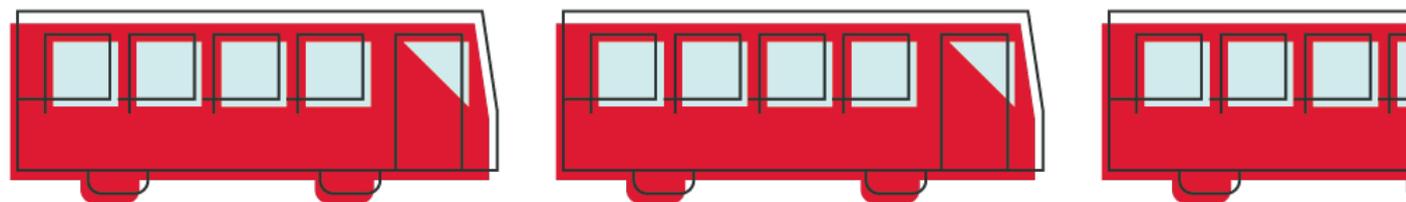
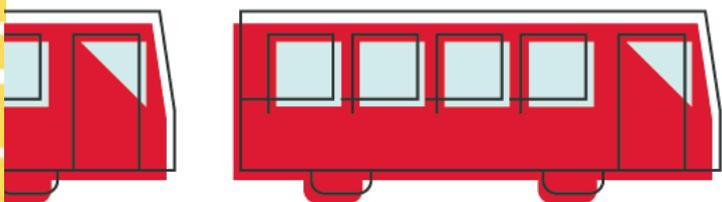
That's a 70,000-person increase from today's population.



Supporting Future Transit Ridership

Specific strategies:

- **Focus transit investment** in areas of highest population and job growth.
- **Design bus routes that connect well** with future light rail, Bus Rapid Transit (BRT), and transportation hubs such as Everett Station.
- **Prioritize frequent service** along those routes and new light rail stations where more people will live, work, and travel to.
- **Introduce on-demand service** low-population areas with high travel needs —areas where regular bus service is costly.



2023 & 2045 Networks

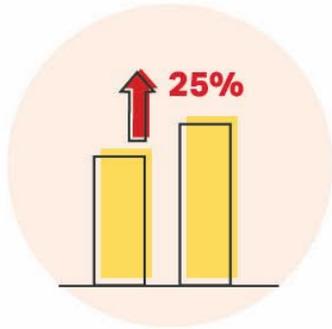
2023



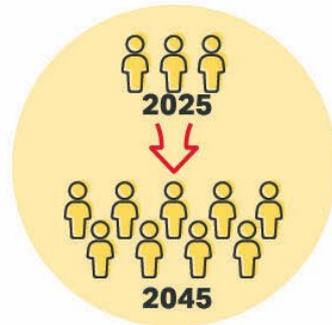
2045



Outcomes of the Growth Network



25% Increase in Service Hours by 2045



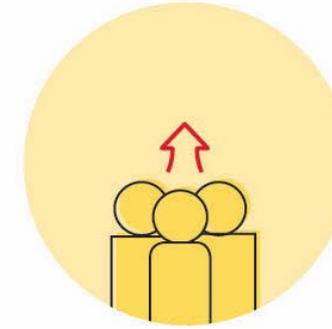
3x Growth in Ridership by 2045



30% More People Near 30-Minute-or-Better Service



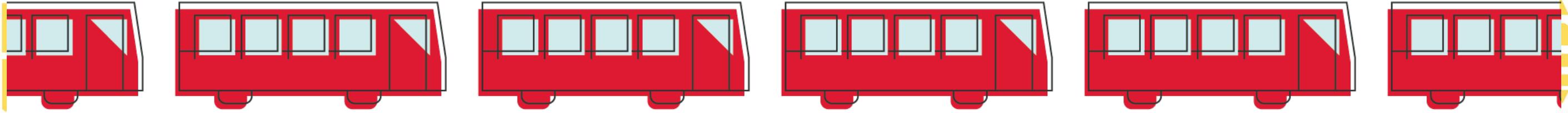
Extended Service Hours on Weekdays & Weekends



Expanded Access to Regional Connections



Strengthened Connections to Link Light Rail & BRT



Flexible Options for Neighborhoods

On-Demand Service Zones



On-Demand Service Zones

The Challenge: Regular bus service is very expensive in some areas.

- Routes were removed from the Valley View neighborhood due to low ridership and narrow residential streets.
- Riders have shifted to other travel options along Mukilteo Boulevard due to construction disruptions.



On-Demand Service Zones

The Solution

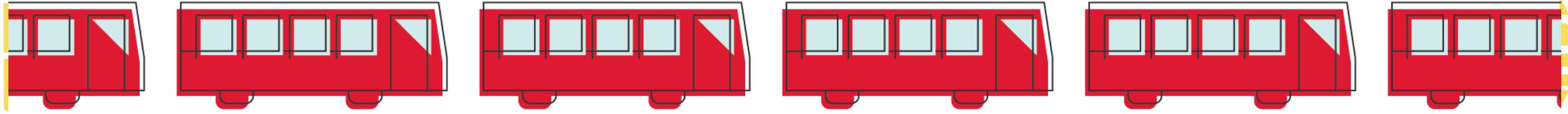
- In areas without transit, riders can request smaller vehicles in real time or schedule them in advance.
- Each trip will be to or from a designated transit center.

The Benefit: Better use of resources to provide improved service for riders.



We want to hear from you!

Would this type of service work for your neighborhood?



Going Above & Beyond for Accessibility

Everett Para Transit



Paratransit Services

Everett Transit provides paratransit services that exceed the requirements of the American Disability Act.

There is currently no plan to change our policies.

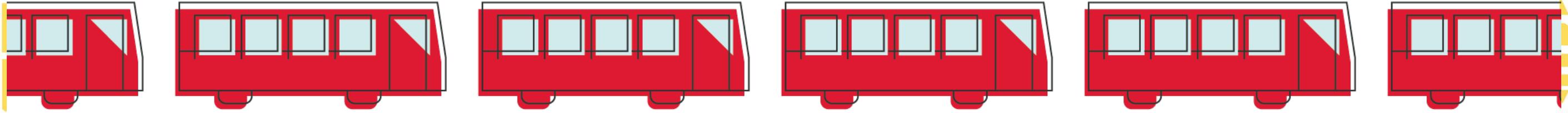
Condition	ADA requirement	Everett Transit's service
Eligibility	ADA-eligible	ADA-eligible and seniors 65+
Service area	Within $\frac{3}{4}$ mile of a bus stop	Entire Everett Transit service area
Service hours	Match bus route schedules	Match earliest start and latest end times of the entire transit system

Paratransit Services

We want to hear from you!

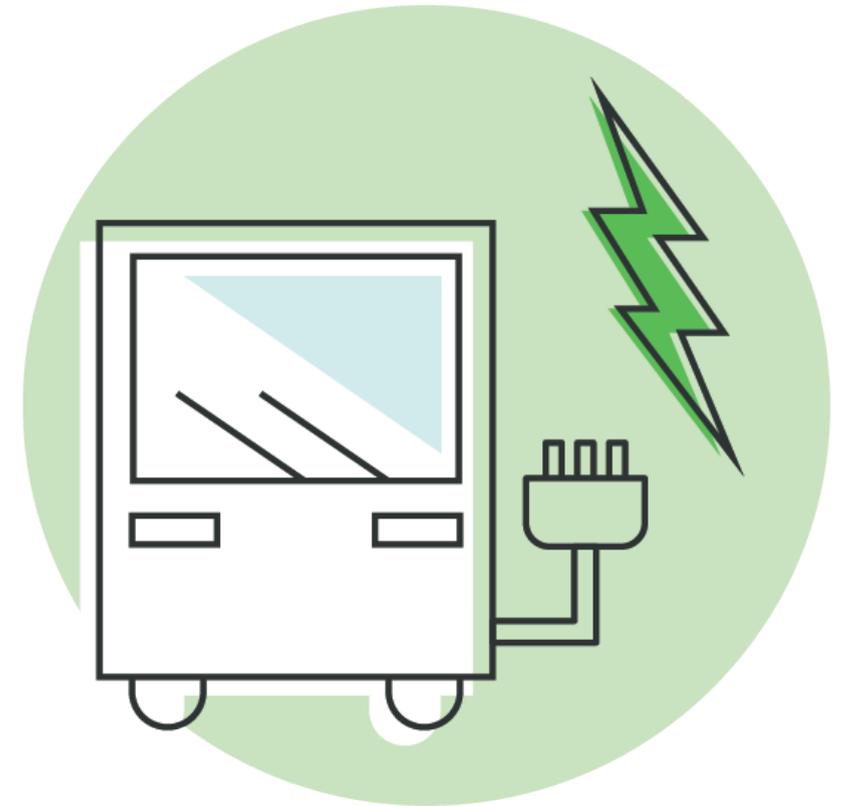
- How should we prioritize paratransit service in the future?
- As Everett grows and transit needs increase, we may face questions about:
 - Who is eligible for paratransit?
 - How widely and frequently should we provide it?
- Should we continue serving a broader group of riders, at the risk of limiting future growth? **OR**
- Should we consider restricting eligibility to maintain the same service levels?





A Cleaner, Smarter Fleet

Fleet Resilience and Electrification



Planning for Electric and Hybrid Buses and Emergencies

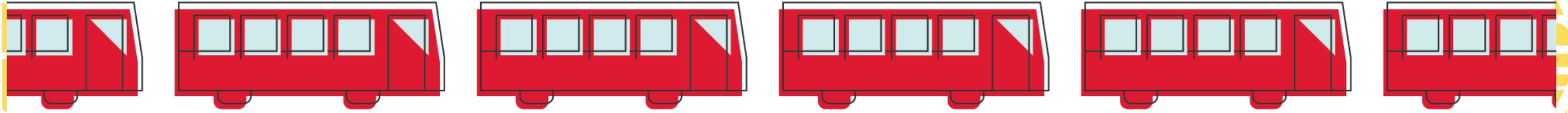
- In response to resiliency concerns, we have updated our bus purchase plan from 100% electric to a **50/50 electric-hybrid fleet**.
- We remain committed to **minimizing emissions**, while adjusting our approach to adapt to current technology, infrastructure, and operational readiness.



Planning for Electric and Hybrid Buses and Emergencies

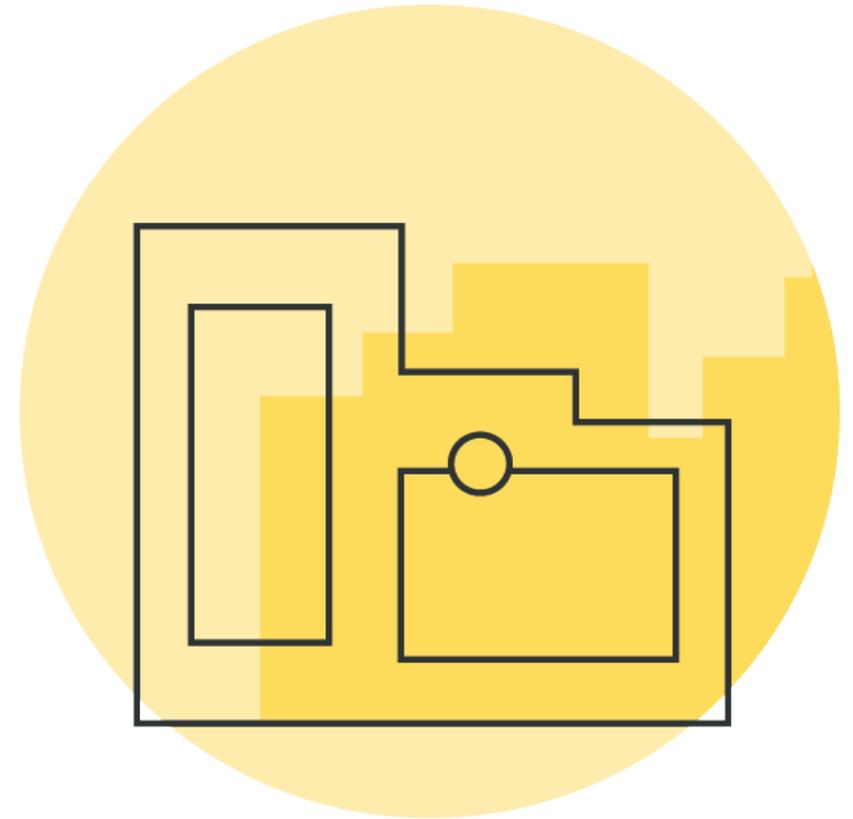
- Improvements suggested in the 2024 **Battery Electric Buses (BEB) Operational Resiliency Plan:**
 - Maintain operations during power outages
 - Invest in charging management systems and onsite controls
 - Hire a dedicated Electrification Project Lead
 - Coordinate with the City's Emergency Management and Public Works for joint planning.





Future Projects, Your Priorities

Capital Projects



We Want Your Input on What's Next for Projects

- The Transportation Element in the City's updated Comprehensive Plan includes these transit projects. *(Costs are estimated for a 20 year-period)*

We want to hear from you!

- Which projects do you think are **most important?**
- Where do you see **the biggest needs?**

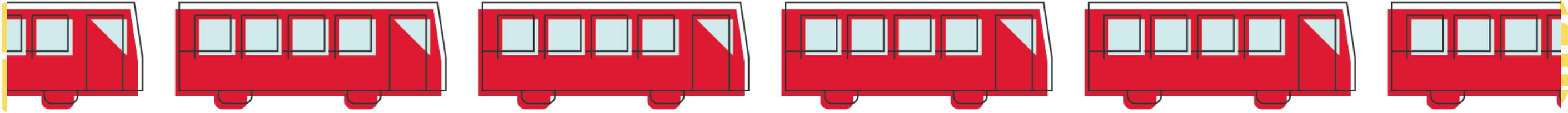


One-time Major Capital Projects

Project Name	Description	Estimated Cost
Operations Base Relocation and Construction	Construction of a new operations base.	\$100,000,000
Vehicle Maintenance Facility Relocation & Construction	Construction of a new vehicle maintenance facility	\$75,000,000

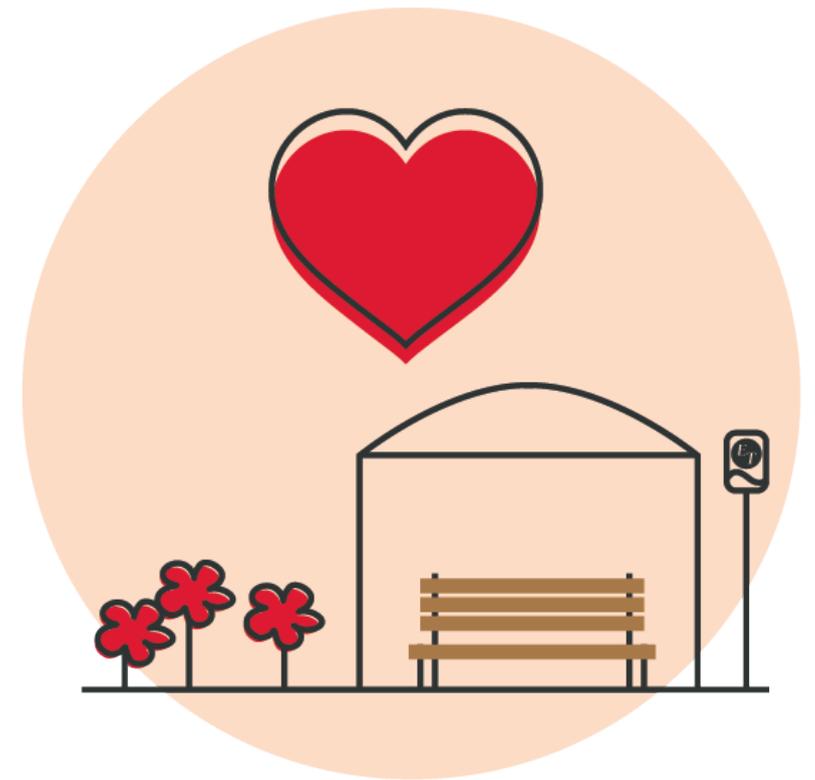
On-going Maintenance and Upgrades

Project Name	Description	Estimated Cost
Everett Station Repair and Updates	Make updates to Everett Station	\$5,000,000
Safety and Security Enhancements	System-wide safety and security enhancements	\$5,000,000
Charging Infrastructure Upgrades	Maintaining and upgrading the charging systems to support the electric fleet.	\$25,000,000
Technology Life Cycle Maintenance & Upgrades	Ongoing operational costs for technology maintenance and upgrades over time	\$5,000,000
Bus Replacements 2025-2044	Capital expenditures for bus replacements over the next 20 years	\$73,500,000
Bus Stops & Shelters – Replacements & Upgrades	Capital expenditures for bus stop upgrades and shelter replacements.	\$2,500,000
Paratransit Van Replacements 2025-2044	Capital expenditures for paratransit van replacements over the next twenty years	\$8,000,000
Support Vehicles & Equipment Replacements 2025-2044	Capital expenditures for support vehicle replacements over the next twenty years	\$3,000,000
On-demand/microtransit service (Fleet & Technology)	Capital expenditures for an on-demand service	\$2,000,000



A Renewed Focus on Safety

Safety and Security



Our Mission: Make Riders Feel Safe and Comfortable

We maintain a federally compliant **Public Transport Agency Safety Plan (PTASP)** that outlines our proactive approach.

- Regular inspections and vehicle maintenance.
- Operator training and development programs.
- Clear procedures for incident response and reporting.
- Risk assessments and mitigation strategies.
- Ongoing coordination with Everett Emergency Management and Police Department.

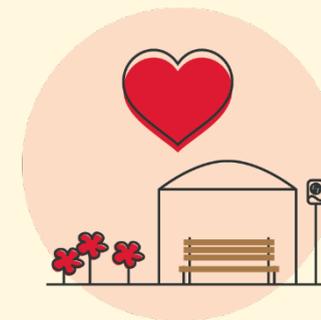
We are going further to include:



Greater presence of **security personnel** and **partnerships with first responders**



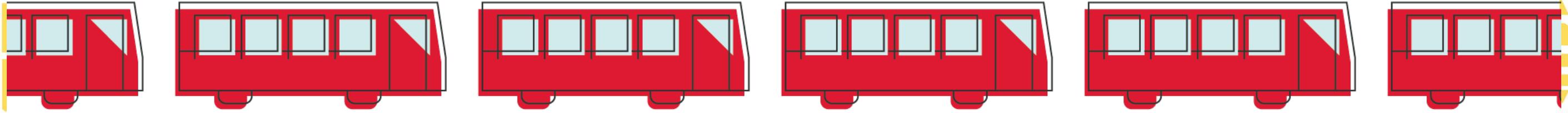
A continued focus on **employee training, hazard reporting, and customer feedback**



Upgrades to **lighting, shelters, and signage** at high-traffic stops



Improvements in **real-time customer communication tools**

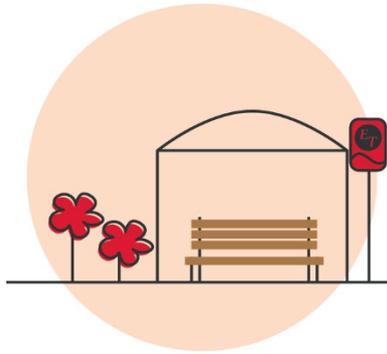


What Works for You

Customer Information and Technology



The Numerous Ways We Distribute Information



- **Trip planning apps** (Google Maps, partner agency trip planning applications)
- Customer Alert notification system found at everetttransit.org.
 - Subscribe to receive text or email alerts for route or service disruptions.
 - New ways to report bus stop and shelter concerns: **Everett at Work**



- Schedule **timetables** at bus stops (timetables currently maintained at one third of our stops)
- **Schedule books** available as hard copies and online.
- **Customer service** phone line, along with in-person sales and customer information at Everett Station: Mon-Fri, 7:30 a.m. – 6:30 p.m.
- **Digital information displays** at Everett Station to show departure information.



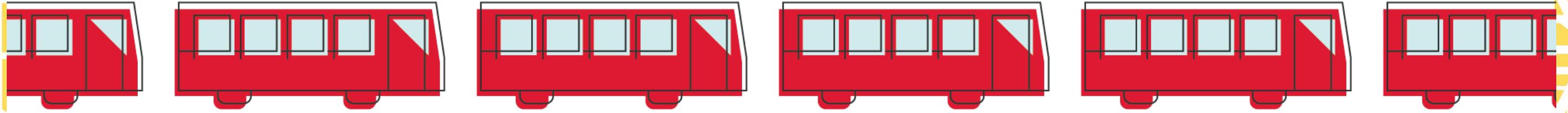
- Regular **updates and news on the website**, Facebook and Instagram
- The **City's open data portal** provides ridership information by route or bus stop, and greenhouse emissions savings.



We'd like to know:

- Which of these do you use?
- What you would prioritize in the future?
- How can we improve our overall communications?

Your feedback will help us decide where to invest next.



Our Financial Reality

Current Financial Situation



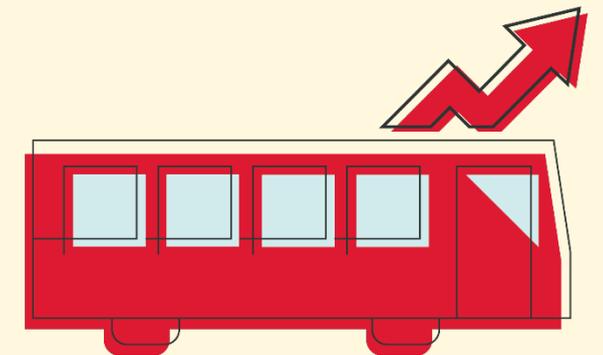
Current Financial Situation

Where We Are Right Now

- We have relied on a local transit sales tax rate of 0.6% since 2004.
- This provides just enough funding to maintain existing service, but not enough to expand or modernize transit for the city.
- One-time COVID-19 relief funds helped avoid major cuts.
- Washington State's Climate Commitment Act (CCA) is a newer source of funding. However, it is not a substitute for stable, ongoing revenue like a sales tax.

Looking Back and Looking Ahead

- The 2018 Long Range Plan recommended a sales tax increase to **0.9%**, the maximum allowable under state law, to fund service expansion.
- We are making the same recommendation now to fund:
 - **More frequent service**
 - **Transit availability in more areas**
 - **Improved regional connections**



Current Financial Situation

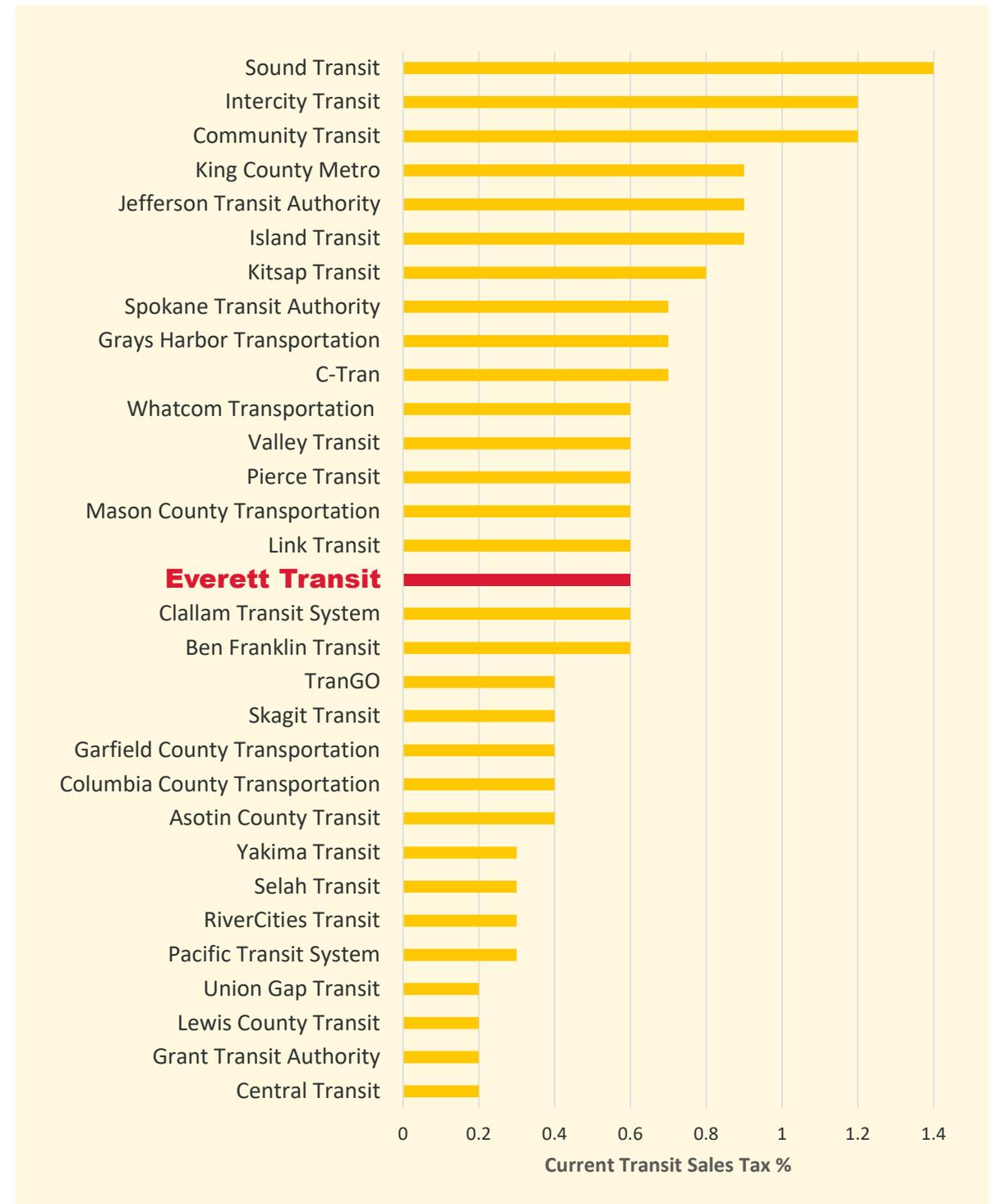
In this proposed Long Range Plan, we assume a sales tax rate increase of 0.3% (to a total of 0.9%) in 2030.

Why is this necessary?

- Our community requests and needs frequent, reliable service. This is only possible with additional local funding.
- Without this sustainable source, our next Long Range Plan will reflect a more limited network.

What about merging with Community Transit?

- Discussions regarding a merger were paused in 2024 as Community Transit focuses on restructuring its service.
- The effort has not yet resumed, but we'll keep the public informed.
- If the two agencies were to merge, the **transit sales tax rate in Everett would automatically increase from 0.6% to 1.2%.**



Questions?

Sabina Araya

saraya@everettwa.gov

EverettTransit.org/2045

