

Trip Planning

February 2021

Why learn to trip plan

- Personalized trip plans increase odds of bus-riding
- Transit knowledge allows for more flexible commute options
- Can be useful for non-commute trips (e.g. the airport)



Schedule books

Route

Timepoint

Day

Direction

7		Monday – Friday					
		SOUTH to MALL STATION					
continued...							
College Station Bay F	Broadway California	Everett Station Bay F1	Hewitt Wetmore	Rucker 41st	Evergreen Casino	Mall Station	
1056	9973	2340	1375	3010	5125		
A	B	C	D	E	F	G	
1:30	1:39	1:44	1:50	1:58	2:10	2:26	
1:45	1:54	1:59	2:05	2:13	2:25	2:41	
2:00	2:09	2:14	2:20	2:28	2:40	2:56	
2:15	2:24	2:29	2:35	2:43	2:55	3:11	
2:30	2:39	2:44	2:50	2:58	3:10	3:26	
2:45	2:54	2:59	3:06	3:14	3:26	3:42	



Schedule books

Pros:

- Don't need to be charged
- Don't require technological skill
- Reading preference

Cons:

- Hard to read
- Don't list all the stops
- Hard to know what route to look for when unfamiliar
- Don't alert you to detours



Online trip planning

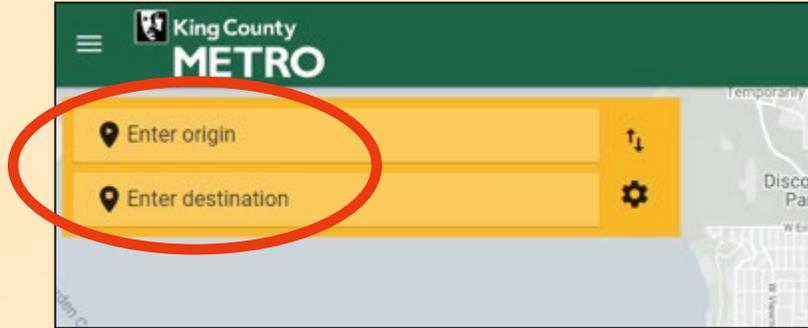
The screenshot displays the King County Metro Trip Planner web application. At the top, there is a navigation bar with the King County METRO logo on the left and 'NEXT DEPARTURES', 'TRIP PLANNING', and 'ALERTS' on the right. Below the navigation bar, there are two input fields: 'Enter origin' and 'Enter destination', both with dropdown arrows. The main area is a map of the Seattle region, including areas like Wallingford, Fremont, Eastlake, and Bellevue. A highlighted route is shown in orange, starting from the University of Washington area and heading east towards Bellevue. On the right side of the map, there is a vertical yellow bar that says 'Routes (0 Active)'. The map also shows various landmarks like Discovery Park, Gas Works Park, and the Space Needle.

King County Metro and
Everett Transit

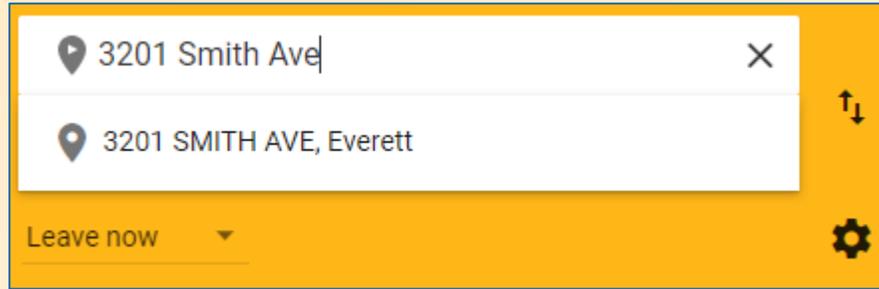
tripplanner.kingcounty.gov



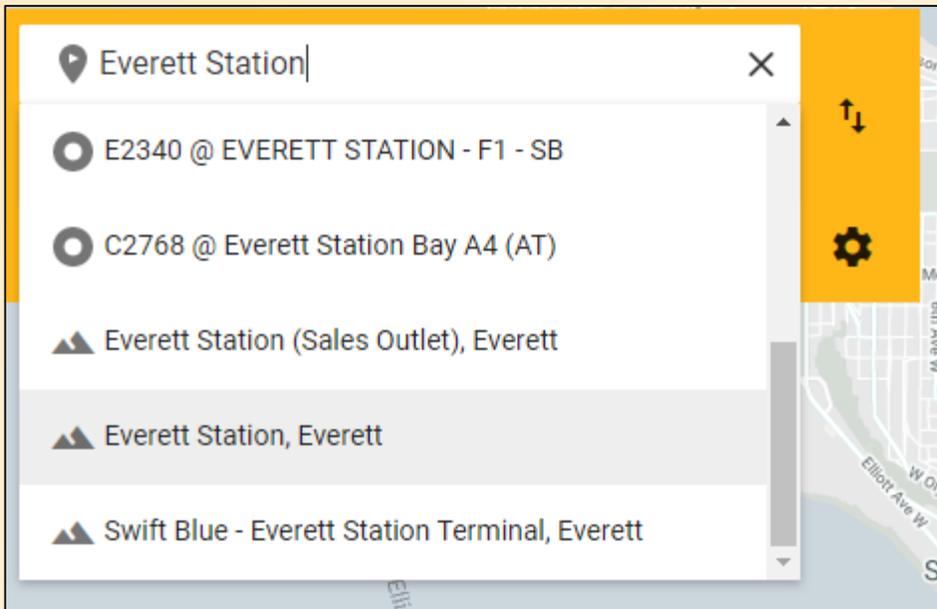
The origin and destination can be entered as:



An address:



A landmark:



An intersection:





Let's take a trip to the airport!

The screenshot shows a transit application interface. At the top, there are two location input fields: "Everett Station, Everett" and "Seatac Airport, Seattle/Seatac". Below these is a green banner that says "1 Itineraries found" and "10:10 am - Fri, Aug 28". Underneath is a control bar with "Travel Mode" (set to "Leave at"), "Time" (set to "10:10 am"), and "Date (M/D/YYYY)" (set to "8/28/2020"). The main content area displays a single itinerary: a bus icon followed by "10:15 am - 12:05 pm" and "1hr 50min". Below this, a sequence of icons represents the route: a person walking, a bus icon labeled "512", another person walking, a train icon labeled "Link", and a final person walking. At the bottom of the itinerary card is a "VIEW DETAILS" link.

- Automatically shows the next available trip after entering location details
- Can change the date and time of the trip

Let's modify
our trip
details

Everett Station, Everett

Seatac Airport, Seattle/Seatac

1 Itineraries found
10:10 am - Fri, Aug 28

Travel Mode Time Date (M/D/YYYY)

Leave at 10:12 am 8/28/2020

10:15 am - 12:05 pm 1hr 50m

VIEW DETAILS

Trip Planning Options

Stop Options

LEAVE AT ARRIVE BY

Time 10:12 am Date (M/D/YYYY) 8/28/2020

Point to Point

Route Options

Sort results by Trip Time Maximum Walking Distance 0.5 miles

Modes of Travel

- Local Bus Express Bus Bus Rapid Transit Ferry/Water Taxi Light Rail
- Commuter Rail Streetcar/Monorail

Route Preference

Pref. Start Route Pref. End Route

Accessible Trip

LEAVE NOW DONE

Click the Settings icon.
The Trip Planning
Options window will
open.



Trip Planning Options ✕

Stop Options

LEAVE AT ARRIVE BY

Time Date (M/D/YYYY)

6:15 pm 9/16/2020

Point to Point

Route Options

Sort results by Maximum Walking Distance

Trip Time 0.5 miles

Modes of Travel

Local Bus Express Bus Bus Rapid Transit Ferry/Water Taxi Light Rail

Commuter Rail Streetcar/Monorail

Route Preference

Pref. Start Route Pref. End Route

Accessible Trip

LEAVE NOW DONE

Can specify whether you are looking for a departure or arrival time

Enter the time and date of departure from or arrival to your destination

Can sort by trip time, walking distance or number of transfers

Route Options

Trip Time

Walking Distance

Number of Transfers

Commuter Rail Streetcar/Monorail



Trip Planning Options [X]

Stop Options

LEAVE AT ARRIVE BY

Time: 6:15 pm Date (M/D/YYYY): 9/16/2020

Point to Point

Route Options

Sort results by: Trip Time Maximum Walking Distance: 0.5 miles

Modes of Travel

Local Bus Express Bus Bus Rapid Transit Ferry/Water Taxi Light Rail
 Commuter Rail Streetcar/Monorail

Route Preference

Pref. Start Route Pref. End Route

Accessible Trip

LEAVE NOW DONE

Only routes with ADA access will be displayed if **checked**

Select the modes you would prefer to use or default to all modes

Can select a preferred route

Once the correct trip information is entered, click **DONE**



We only get one itinerary with the information we entered.

Click on **VIEW DETAILS** to see what we have...

Everett Station, Everett

Seatac Airport, Seattle/Seatac

1 Itineraries found

6:15 pm - Wed, Sep 16

Travel Mode: Arrive by

Time: 6:15 pm

Date (M/D/YYYY): 9/16/2020

3:58 pm - 6:06 pm

2hr 8min

Person > Bus 532 > Person > Bus 560 > Person

[VIEW DETAILS](#)



Everett Station, Everett

Seatac Airport, Seattle/Seatac

Itinerary details

3:58 pm - 6:06 pm 2hr 8min

532 > 560

Fare: \$6.50
Walk: 0.0mi
Total number of transfers: 1

3:58 pm Everett Station, Everett
0 min (0)
Walking Instructions

3:58 pm Stop C2347 @ Everett Station Bay C3 (NB)
Take 532 532 BELLEVUE (Sound Transit) from this stop.
Exit at 67655 @ Bellevue Transit Center BAY 8 (WB)

4:57 pm Stop 67655 @ Bellevue Transit Center BAY 8 (WB)
Walking Instructions

5:07 pm Stop 68006 @ Bellevue Transit Center BAY 6 (EB)
Take 560 560 WESTWOOD VILLAGE via SEATAC AIRPORT (Sound Transit) from this stop.
Exit at P4080 @ SeaTac Airport Terminal - Bay 2

6:06 pm Stop P4080 @ SeaTac Airport Terminal - Bay 2
0 min (0)
Walking Instructions

Arrive at Seatac Airport, Seattle/Seatac

Let's see if we get different options when we change the arrival time to 6:30 p.m.

Click the **back arrow** to go back to the itinerary summary.

Everett Station, Everett

Seatac Airport, Seattle/Seatac

1 Itineraries found

6:15 pm - Wed, Sep 16

Travel Mode	Time	Date (M/D/YYYY)
Arrive by	6:15 pm	9/16/2020

3:58 pm - 6:06 pm 2hr 8min

532 > 560

VIEW DETAILS

Change the time to 6:30 p.m. by clicking the **forward arrow**.



With two itineraries, weigh the options.

What is more important:

- Number of transfers?
- Amount of time spent traveling?

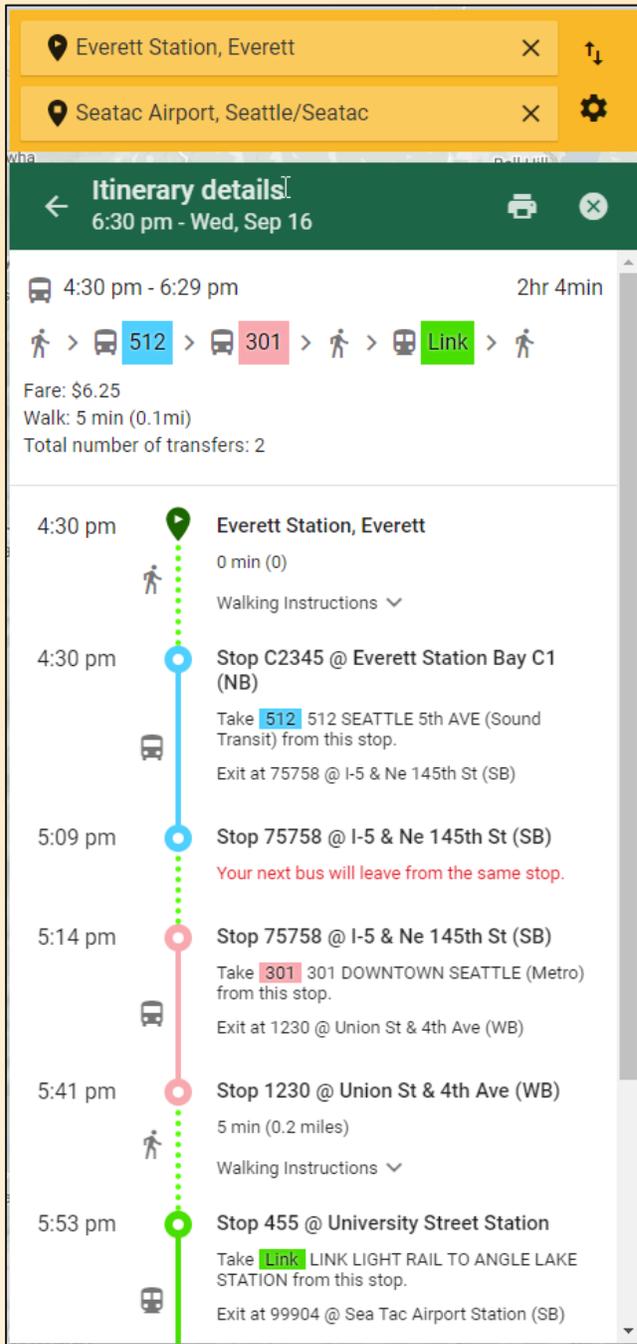
Click on **VIEW DETAILS** for the first option.

The screenshot shows a transit app interface with the following elements:

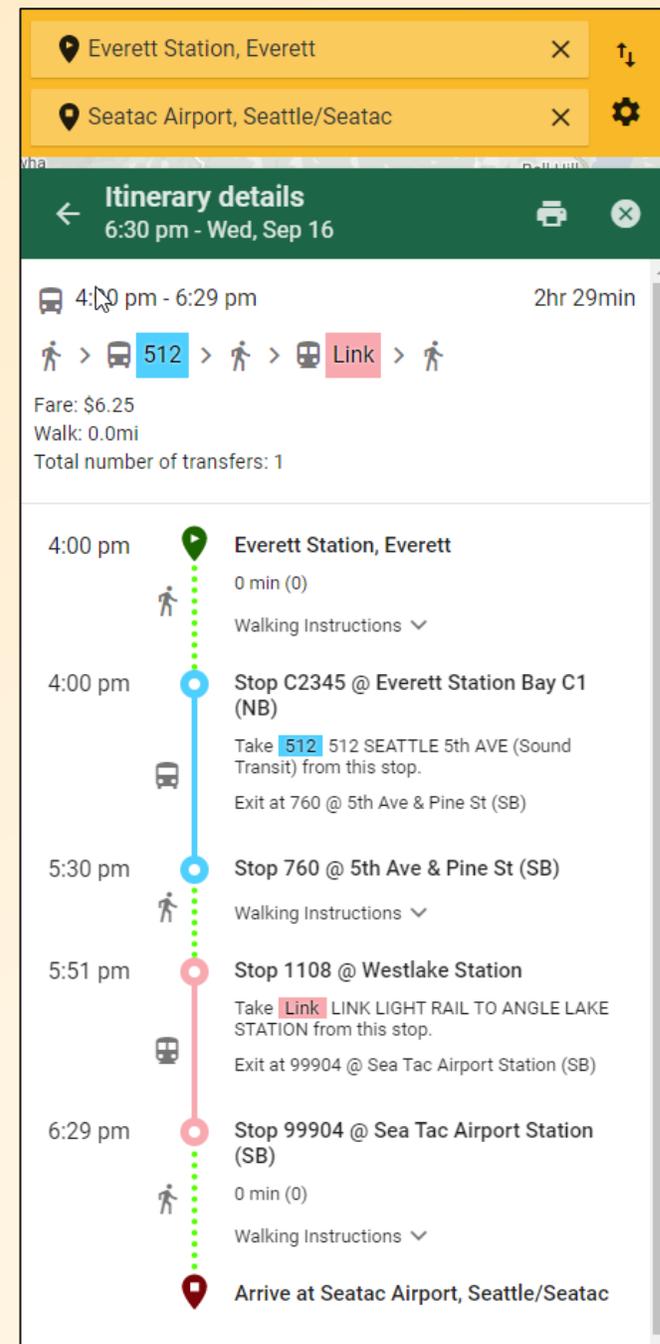
- Origin:** Everett Station, Everett
- Destination:** Seatac Airport, Seattle/Seatac
- Search Results:** 2 Itineraries found for 6:30 pm - Wed, Sep 16.
- Filters:** Travel Mode (Arrive by), Time (6:30 pm), Date (9/16/2020).
- Itinerary 1:** 4:30 pm - 6:29 pm, 2hr 4min. Route: Walk > Bus 512 > Bus 301 > Walk > Link > Walk.
- Itinerary 2:** 4:00 pm - 6:29 pm, 2hr 29min. Route: Walk > Bus 512 > Walk > Link > Walk.

A red arrow points from the text "Click on **VIEW DETAILS** for the first option." to the "VIEW DETAILS" button under the first itinerary.



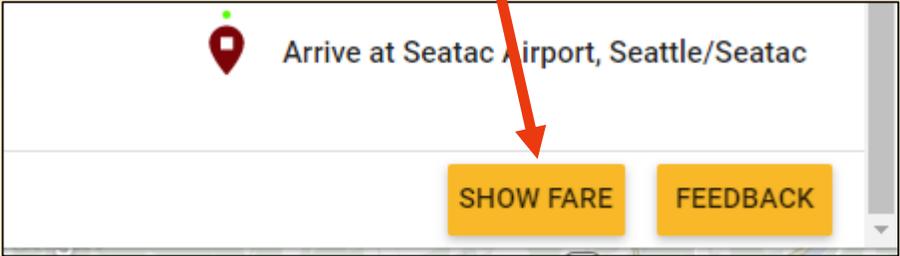


By reviewing the differences in the options, you can choose which trip will work best for your situation.



At the bottom of each itinerary, there are two buttons: **SHOW FARE** and **FEEDBACK**.

Click on **SHOW FARE**.



Notice how the total fares are less when using an ORCA card compared to paying cash?

The **Fare window** shows the fares for each part of the trip and are separated by passenger type: Adult, Youth and Senior/Disabled.

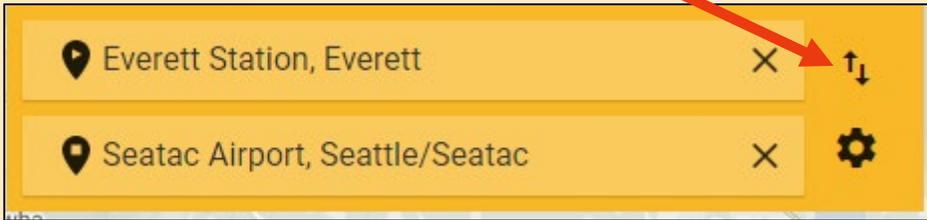
A screenshot of a "Fare" window with a dark green header and a close button (X). The window displays fare information for three passenger types: Adult, Youth, and Senior/Disabled. Each section contains a table with columns for Route, ORCA, and Cash/ Ticket. The Adult section also includes an ORCA LIFT column. Totals are provided for each passenger type.

Fare			
Adult			
Route	ORCA	Cash/ Ticket	ORCA LIFT
C512	\$3.25	\$3.25	\$1.50
599	\$0.00	\$3.00	\$0.00
Total	\$3.25	\$6.25	\$1.50
Youth			
Route	ORCA	Cash/ Ticket	
C512	\$1.50	\$1.50	
599	\$0.00	\$1.50	
Total	\$1.50	\$3.00	
Senior/Disabled			
Route	ORCA	Cash/ Ticket	
C512	\$1.00	\$1.00	
599	\$0.00	\$1.00	
Total	\$1.00	\$2.00	

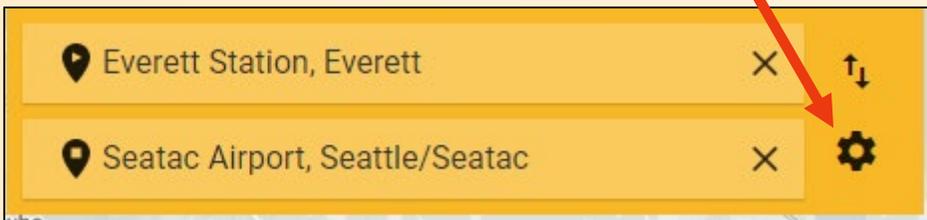


Plan your return trip as well:

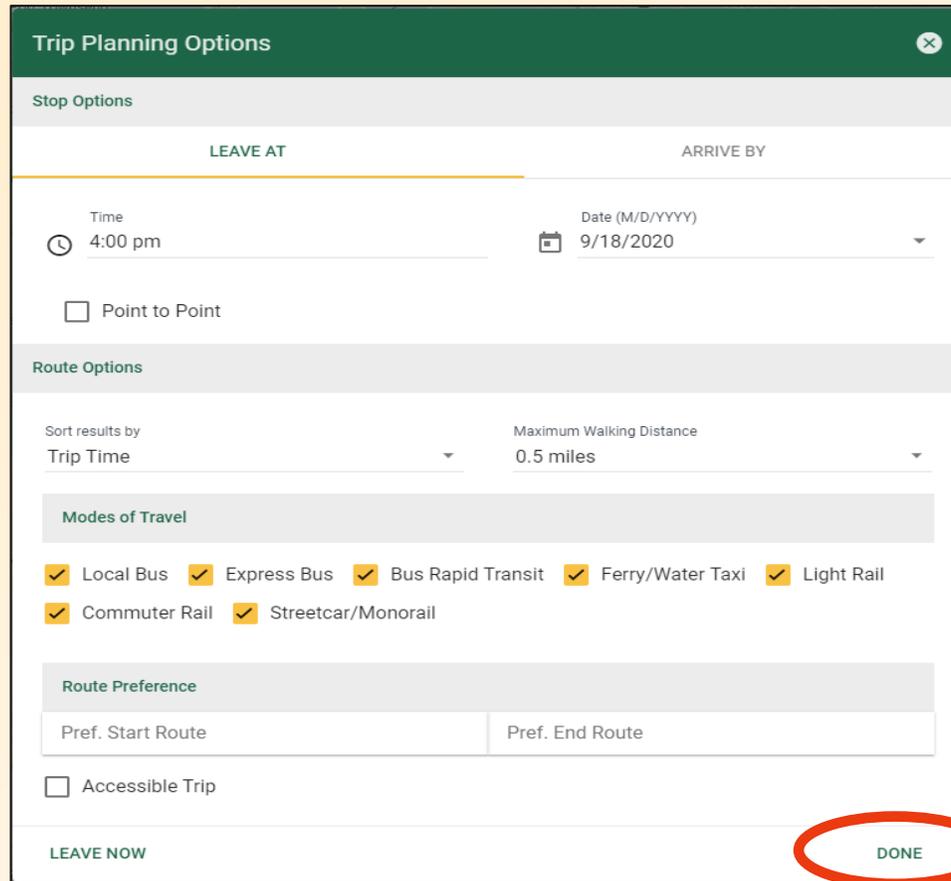
Click the **swap arrows** next to the origin location



Now click the **options icon**

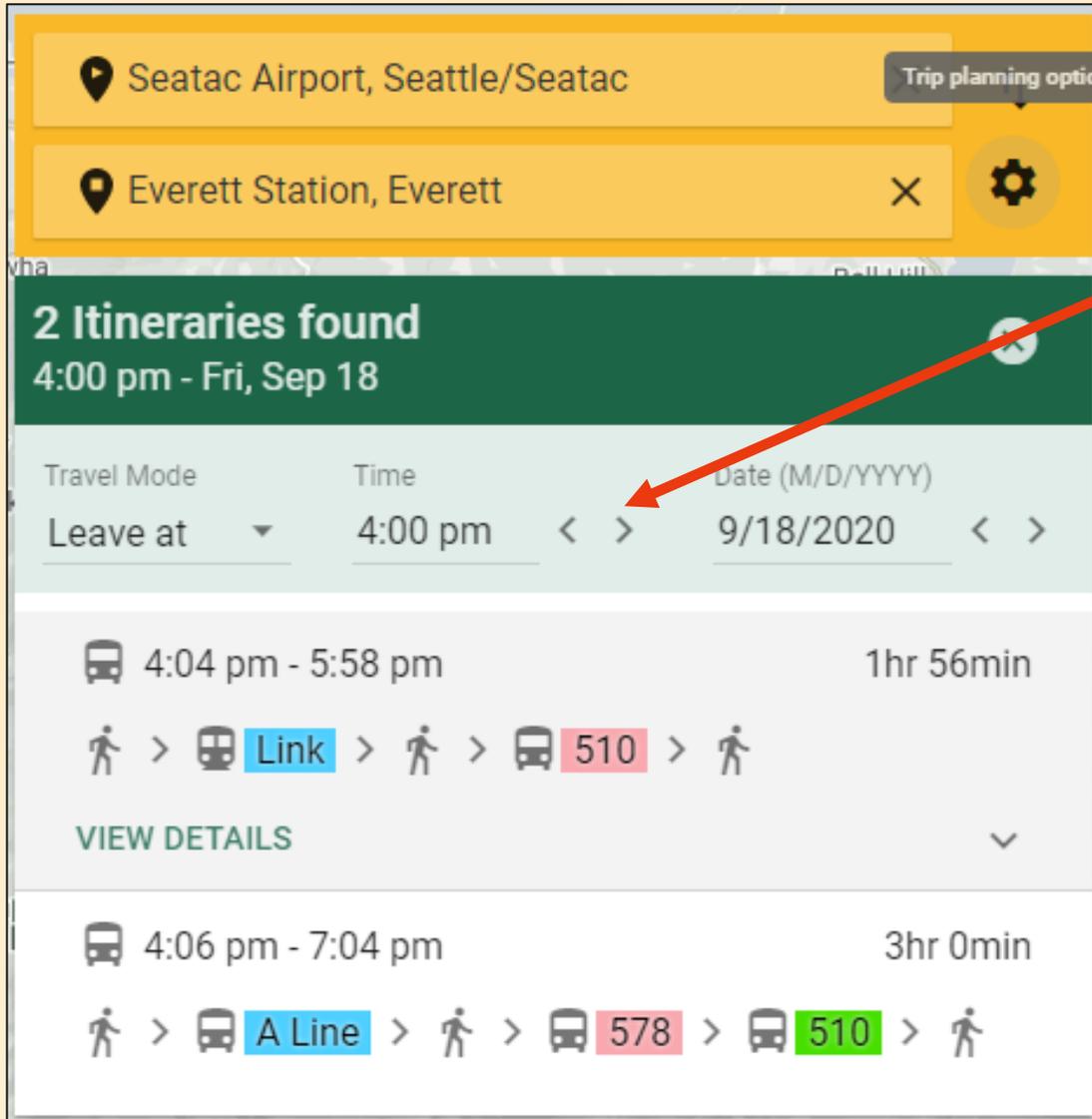


Our plane lands back at SeaTac at 3:30 p.m. Allowing time to deboard and get our luggage, we should be ready by 4 p.m.



Don't forget to click **DONE**





Click the forward and back arrows next to the time selection for the previous or next trips

Use the previous steps to find the additional trip information if needed

Want to try a different trip planner?



Community Transit

Coronavirus Message

Here's what we're doing to help keep our customers and employees healthy and safe. **We continue to operate reduced service.**

[Collapse](#)

Trip Planner Pilot

Try our new trip planning tool which now includes live bus data and service alerts: <https://newtripplanner.communitytransit.org>

[Collapse](#)



Search

[SWIFT](#) [BUS SERVICE](#) [FARES](#) [VANPOOL](#) [PROGRAMS](#) [JOBS](#) [ABOUT](#)

BusFinder [★ View All Favorites](#)

Search Real-Time Transit Information:

Trip Planner [Go to Main Trip Planner](#)

Route Schedules [View All Route Schedules](#)

Rider Alerts [View All Rider Alerts](#)

Careers at Community Transit



Get Email & Text Alerts [what's this?](#)

Customer Care
M - F, 5:30 a.m. - 8 p.m.

(800) 562-1375
(425) 353-RIDE (7433)
TTY Relay: Dial 711

Trip Planner

[Service Nearby](#) [Nearest Stop](#) [Bus Stop List](#) [Feedback](#)

Start:

End:

Date:

Time:

Walking Distance:

Trip Preference:

Accessibility?

Feedback

communitytransit.org/tripplanner



- Works the same, but looks different
- Instead of entering origin and destination, this one asks for **Start** and **End**

The screenshot shows the 'Trip Planner' section of the Everett Transit website. On the left is a sidebar with navigation links: 'BusFinder' (with a star icon and 'View All Favorites'), 'Search Real-Time Transit Information:' (with a text input field 'Enter stop, route or location'), 'Trip Planner' (with 'Go to Main Trip Planner'), 'Route Schedules' (with 'View All Route Schedules'), and 'Rider Alerts' (with 'View All Rider Alerts'). Below these is a 'Careers at Community Transit' button and social media icons for Facebook, Twitter, YouTube, Email, and LinkedIn. At the bottom of the sidebar is a 'Get Email & Text Alerts' section with a 'what's this?' link, an 'Email Address' input field, and a 'Go' button. The main content area is titled 'Trip Planner' and includes links for 'Service Nearby', 'Nearest Stop', 'Bus Stop List', and 'Feedback'. The form fields are: 'Start:' (input: 'Do not include city/zip.'), 'End:' (input: 'Do not include city/zip.'), 'Date:' (dropdowns: 'Departing', 'Today, Friday @'), 'Time:' (dropdowns: '8', ':55', 'AM'), 'Walking Distance:' (dropdown: '1 mile'), 'Trip Preference:' (dropdown: 'Fewest Transfers'), and 'Accessibility?' (dropdown: 'No'). At the bottom right of the form are 'More Options' and 'Plan Trip' buttons. A red box highlights the 'More Options' button with the text 'Let's click on More Options' and a red arrow pointing to the button.



BusFinder

★ View All Favorites

Search Real-Time Transit Information:

Enter stop, route or location

Trip Planner

Go to Main Trip Planner

Route Schedules

View All Route Schedules

Rider Alerts

View All Rider Alerts

Careers at Community Transit



Get Email & Text Alerts [what's this?](#)

Email Address

Go

Customer Care
M - F, 5:30 a.m. - 8 p.m.

(800) 562-1375
(425) 353-RIDE (7433)
TTY Relay: Dial 711

Trip Planner

[Service Nearby](#) [Nearest Stop](#) [Bus Stop List](#) [Feedback](#)

Start:

Do not include city/zip.

End:

Do not include city/zip.

Date:

Departing

Today, Friday @

Time:

8

:55

AM

Walking Distance:

1 mile

Trip Preference:

Fewest Transfers

Accessibility?

No

Popular Landmarks:

Starting Route Preference:

Any

Ending Route Preference:

Any

Mode Preference:

Select any that apply.

- All
- Bus Only
- Swift (BRT Only)
- Sounder Commuter Rail Only
- Link Light Rail Only

Here is where you can enter additional trip options

Less Options

Plan Trip



Let's use the previous trip information for this one...

BusFinder [★ View All Favorites](#)

Search Real-Time Transit Information:

Trip Planner [Go to Main Trip Planner](#)

Route Schedules [View All Route Schedules](#)

Rider Alerts [View All Rider Alerts](#)

Careers at Community Transit

[f](#) [t](#) [v](#) [e](#) [in](#)

Trip Planner

[Service Nearby](#) [Nearest Stop](#) [Bus Stop List](#) [Feedback](#)

Start:

End:

Date:

Time:

Walking Distance:

Trip Preference:

Accessibility?:

[More Options](#) [Plan Trip](#)



Trip Planner

[Service Nearby](#) [Nearest Stop](#) [Bus Stop List](#) [Feedback](#)

Results Summary

Wednesday, September 16, 2020

[See Your Trip Options in Real-Time](#)
[Click here to use BusFinder](#)

Start: Everett Station

End: Seatac Airport

[Revise Entries](#) [Plan Return Trip](#) [Bookmark](#)

Trip Options

Option 1

Time:
2h 29m

Cash Fare (Adult):
\$5.25

Buses:
 

Walking Distance:
0.0 miles

ORCA (Adult):
\$3.25

[Details](#) [Map](#)

Option 2

Time:
2h 32m

Cash Fare (Adult):
\$6.50

Buses:
 

Walking Distance:
0.0 miles

ORCA (Adult):
\$3.25

[Details](#) [Map](#)

Option 3

Time:
1h 59m

Cash Fare (Adult):
\$5.25

Buses:
 

Walking Distance:
0.1 miles

ORCA (Adult):
\$3.25

[Details](#) [Map](#)

This website has several more options than the previous one.

Let's choose **Details** for **Option 1...**



Option 1

 Walk for 0.0 mi to [Everett Station Bay C1 \(CT Stop #2345\)](#)

512 SEATTLE 5th AVE

4:00 PM: Depart - Everett Station Bay C1 (CT Stop #2345)

5:30 PM: Arrive - 5th Ave & Pine St (CT Stop #2698)

 Sound Transit | [Show Fares](#) | Travel Time: 1h 30m

Transfer #1

MLINK LIGHT RAIL TO ANGLE LAKE STATION

5:51 PM: Depart - Westlake Station,

6:29 PM: Arrive - Sea Tac Airport Station

 Sound Transit Link Light Rail | [Show Fares](#) | Travel Time: 0h 38m

Map

Print

Now we are brought to the details for **Option 1**.

Does it seem like there is something missing?



- Scrolling back to the top of the page, it brings you back to where you started
- Click **Plan Return Trip** to enter the date and time you'd like to leave the airport

BusFinder ★ View All Favorites

Search Real-Time Transit Information:

Trip Planner

[Service Nearby](#) [Nearest Stop](#) [Bus Stop List](#) [Feedback](#)



Open TripPlanner

Give it a try and tell us what you think.

Careers at Community Transit







Get Email & Text Alerts [what's this?](#)

Customer Care
M - F, 5:30 a.m. - 8 p.m.

(800) 562-1375
(425) 353-RIDE (7433)
TTY Relay: Dial 711

Start:

End:

Date: Departing ▾ Friday, Sep 18, 2020 ▾

Time: 6 ▾ :00 ▾ PM ▾

Walking Distance: ▾

Trip Preference: ▾

Accessibility?: ▾



BusFinder

★ View All Favorites

Search Real-Time Transit Information:

Enter stop, route or location

Trip Planner

Go to Main Trip Planner

Route Schedules

View All Route Schedules

Rider Alerts

View All Rider Alerts

Careers at Community Transit



Get Email & Text Alerts [what's this?](#)

Email Address

Go

Customer Care

M - F, 5:30 a.m. - 8 p.m.

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TTY Relay: Dial 711

Trip Planner

[Service Nearby](#) [Nearest Stop](#) [Bus Stop List](#) [Feedback](#)



Open TripPlanner

Give it a try and tell us what you think.

Results Summary

Friday, September 18, 2020

Start: Seatac Airport

End: Everett Station

Revise Entries

Plan Return Trip

Bookmark

See Your Trip Options in Real-Time

[Click here to use BusFinder](#)

Trip Options

Option 1

Time:
1h 36m

Walking Distance:
0.1 miles

Cash Fare (Adult):
\$5.25

ORCA (Adult):
\$3.25

Buses:

Details

Map

Here are the details for the return trip from Seatac Airport to the Everett Station.



Trip Results

All departure times are estimates. Please be at your stop at least 5 minutes early.

Option 1

MLINK LIGHT RAIL TO UNIVERSITY OF WASHINGTON STATION

6:04 PM: Depart - Sea Tac Airport Station

6:35 PM: Arrive - Intl District Chinatown Station,

 Sound Transit Link Light Rail | [Show Fares](#) | Travel Time: 0h 31m

Transfer #1

510 EVERETT

6:50 PM: Depart - 4th Ave S & S Jackson St (CT Stop #640)

7:40 PM: Arrive - Everett Station (CT Stop #2861)

 Sound Transit | [Show Fares](#) | Travel Time: 0h 50m

 Walk N for 0.1 mi to Everett Station

Map

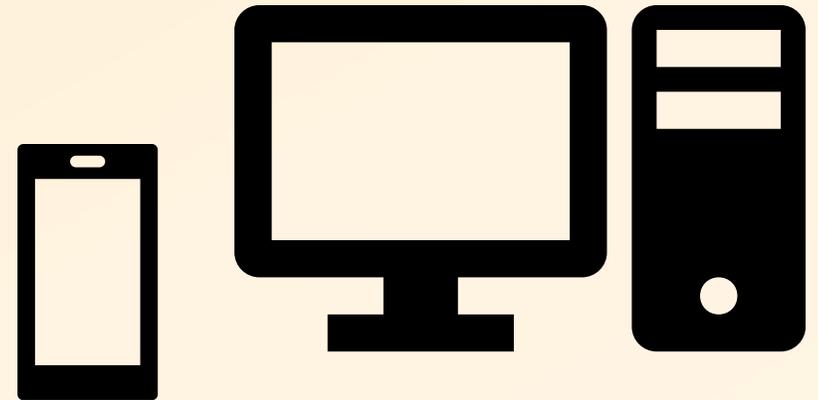
Print

The results are the same,
but in reverse.

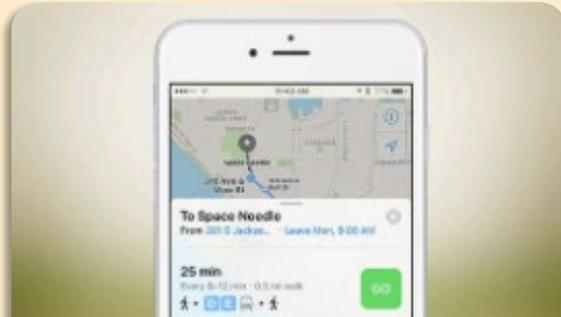


Other resources

- Multiple trip planning services are available both online and in app form
 - They all should provide the same trip information, but in different formats
- Apps that:
 - Tell you when the next bus is expected to arrive at a specific stop/location in real time
 - Let you schedule a ride through a carpool
 - Find a home near a bus line



Trip planning apps



Apple Maps

For iPhone

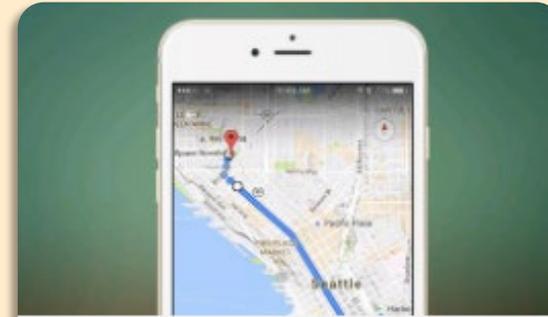
Public transit information for buses, trains, and ferries.



Vets-Go

For desktop, laptop and mobile web

A gateway to transportation options in the King County area for veterans, persons with disabilities, senior citizens and others with special transportation needs.



Google Maps

For Android, iPhone, Windows Phone, desktop, laptop and mobile web

Find the best places in town and the information you need to get there.



TripGo

For Android and iPhone

Plan your trips with any combination of transport modes, in real-time.



WINTER 2020



Find a bus



Transit App

For Android and iPhone

With Transit App, all nearby departures are just a tap away.



Roadify

For Android and iPhone

Connect to official transit schedules, alerts and updates from other commuters on your mobile device.



OneBusAway

For Android, iPhone, Windows Phone, desktop, laptop and mobile web

OneBusAway provides easy access to real-time transit information for King County Metro.



iCarpool

For Android, iPhone and Windows Phone

No fixed schedule. Book a ride and hop on.



Find a home



Walk Score

For Android, iPhone, desktop, laptop and mobile web

Find apartments with a better commute, great nearby places, and transportation choices.



Estately

For desktop, laptop and mobile web

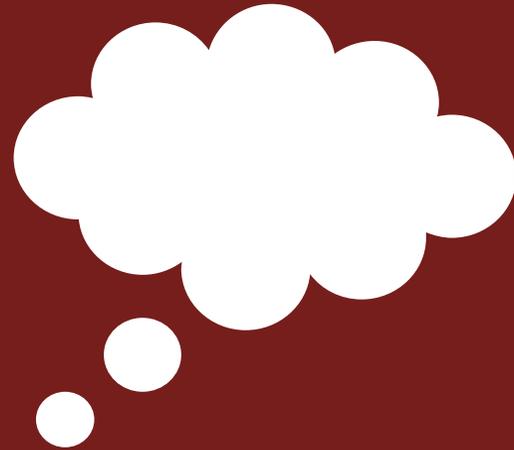
Allows users to search for homes near transit stops.

Everett Transit

- We can help employees plan a custom trip over the phone – Just call **425.257.7777**
- We may have valuable info that doesn't appear as readily on an online trip planner, such as:
 - What time of day routes may have detours (e.g. route 29)
 - Construction/traffic delay info
 - Alternatives such as driving to a park & ride
 - Frequency of a bus



Questions?



Survey



Thank you!



EVERETT TRANSIT