



EVERETT TRANSIT

Everett Transit is committed to providing you with safe and reliable transportation services and we want your feedback. Please use this form for suggestions, compliments, and complaints. You may also call us at (425) 257-7777, visit our Customer Service Center at 3201 Smith Avenue Everett, WA, or contact us by e-mail or U.S. postal mail at the addresses below. Please make sure to provide us with your contact information in order to receive a response.

**Everett Transit, ADA Coordinator, 3201 Smith Avenue, Suite 215, Everett, WA 98201,
ETmail@everettwa.gov**

SECTION I: TYPE OF COMMENT (Choose One)					
Compliment _____	Suggestion _____	Complaint _____	Other _____	ADA Related?	Y/N
SECTION II: CONTACT INFORMATION					
Salutation [Mr./Mrs./Ms. Etc.]					
Name:					
Street Address:					
City, State, Zip Code:					
Phone:			E-mail:		
Accessible Format Requirements:	Large Print _____	TDD/Relay _____	Audio Version _____	Other _____	
SECTION III: COMMENT DETAILS					
Transit Service (Choose One) [as applicable]		Bus	Paratransit	Customer Service	
Date of Occurrence:			Time of Occurrence:		
Name/ID of Employee/Others Involved:					
Vehicle ID/Route Name/Number:					
Direction of Travel:					
Location of Incident:					
Mobility Aid Used (if any):					
If above information is unknown, please provide other descriptive information to help identify the employee:					
Description of Incident or Message:					
SECTION IV: FOLLOW UP					
May we contact you if we need more details or information?			Yes	No	
What is the best way to reach you? (Choose one)		Phone	E-mail	Mail	